

Our Mission: – With utmost care for customer requirements, we respect Human Values, Customer's well being, give maximum value for money and provide a better and cost effective solution with integrity and higher degree of professionalism.

Futuristic Software Consultancy is an expert provider of IT solutions to the companies in India besides its Marketing initiatives for Australian Market too. With a strong team of IT professionals, Futuristic Software Consultancy operates from New Delhi, with it's presence in Chandigarh. We offer a range of expertise in the areas of Information Technology. It is specialized in **IT Infrastructure Development Services** including Networking solutions, Client/Server Technology, Business Internet Connectivity, Intranet Development, Web enabling and Electronic Commerce, Desktop Security solution, Network Security & Implementation. We integrate people, processes and technology to deliver cost effective and innovative solutions to a customer problem. These solutions are backed by world-class quality, unmatched competency and our strive for excellence.

## The value proposition to our Customer is: -

High quality deliverables, on-time, on-budget project delivery, wide range of services meeting the needs and cost effective solutions through our state-of-art development center.

In sum, we are committed to customer's delight, better solutions and giving value for money.

Besides our Customized solutions we also have an array of ready to use products for various Institutional segments and Business verticals.

- S.M.A.R.T. 3.0 (A Complete School Automation Software)
- C.M.A.R.T. 3.0 (A Complete College Automation Software)
- SANGRHAY 3.0 (A Bar Code Driven Library Automation Software)
- VOYAGE 2.0 (A Robust Tour Operator's Automation Software)
- ICDM 1.0 (Inventory Control & Dealer/Distributor Management)

All our products are MULTIUSER solutions with execution capability on WINDOWS Environment. Our Products are highly reliable and scalable for higher user network traffic. These tools provide crisp MIS Reports to help Decision Makers / Strategist in understanding weak points of operations and choke out future growth projections and plans without depending on operations staff to compile data and present reports when required, One can review various operational scenarios at any given time merely by clicking few menu options Thus our tools are real boon for management and CEO's yielding high on Investment made.

# VOYAGE 2.0

**VOYAGE 2.0** A single desktop solution for Tour Operators. VOYAGE can be used for both In-Bound Tour operations as well as Out-Bound Tours. VOYAGE takes on your operations from registering even the enquiries for FIT/GIT's proposing itineraries. These enquiries once confirmed can be operated as files as you have been doing so far but in more efficient and chaos free execution methodology. VOYAGE can take on from enquiry handling phase to final invoice generation. Once the file is operated you can also use the details for future CRM Practices to generate Repurchase / Repeat Business.

VOYAGE has been designed keeping in mind the distinguished needs of various tour operators. Basic ideology driving the design of the system was to enable the users focus on data and its usage rather than maintaining and compiling the data. VOYAGE takes care of all your operational needs, be it daily, weekly, monthly or even annual processes. VOYAGE can maintain the data of your multiple and simultaneous tours. VOYAGE has been designed in easy to implement and use various modules.

## Benefits to CEO/Mgmt./Strategist

Implementation of Voyage benefits decision makers as well as operations staff. For decision makers MIS information is just few clicks away and you have eagle eye view on the entire operations so you become more independent and information is readily available instantly eliminating manual compilation which takes in lot of days and man hours Yourself you can go through reports, **in-coming business trends**, decide on **future sales plans, Zero down areas where you are lacking, Hotel Night Analysis**, how your **foreign agents are contributing to your business (season wise, origin wise), no of enquiries getting confirmed / cancelled** .

## Benefits to Operations Staff

With **VOYAGE 2.0** once essential data is fed into for a file you can

- Print Tour Cards
- Print Itineraries (Detailed, Summarized)
- Make-Print/fax/mail Reservation Requests (Hotel, Train, Flight)
- Make-Print/fax/mail vouchers (hotels)
- Cancellation for hotels
- Reconfirmations from hotels
- Provision for alternate hotels
- Transport requirements of a particular file
- Hotel Requirements of a particular file
- Transport Chart for the Complete Company for all operational files in all cities Movement Chart
- Mailing Labels for a particular file
- Invoices For a file
- Debit Notes
- Credit Notes.

## VOYAGE FOR MY OPERATIONS

VOYAGE is a Flexible, Robust System that will be customized for your tour operations and its distinguished needs. Before you can work on VOYAGE you will define your own standards like (MASTERS)

- Fiscal Year
- Customized Vouchers
- Foreign Agents

For Below listed master sample data is available in ready to use.\*

- Define States
- Define Cities
- Hotels, Hotel Chains
- Hotel Category
- Room type
- Local Agents
- Distance, Language, Currency
- Vehicles
- Billing Instructions
- Airline
- Flight Timings
- Train Timing
- Guide
- Define Country
- City Programs

\* Data is correct and accurate but not guaranteed for any claims.

## ENQUIRY/TOUR REGISTRATION

First and Foremost VOYAGE requires you to register your tour with it .For Enquiry/Tour registration you need to specify no of Pax. Date and city of arrival, Date and city of Departure, days to stay, meal plan, file given by (agent) etc.

## ITINERARY PREPRATION

After tour is registered VOYAGE would allow you to schedule the entire detailed itinerary including information about transport used, hotels and all Activities involved. This step is all you need to do to execute the file , rest all is taken care automatically.

## VOYAGE RESERVATIONS

VOYAGE also helps you to make reservations for pax for hotels , alternate hotels , flights , trains. Once these are generated with a single click of mouse you can **Mail / Fax** them directly from the system no need of hard copies. Prints outs are also possible.

## VOYAGE VOUCHERES

After the confirmation of itinerary VOYAGE will assist you in generating various vouchers which you need to send various participating agencies hotels, Restaurants (En route meals )and local handling agents. Once these are generated with a single click of mouse you can **Mail / Fax** them directly from the system no need of hard copies. Prints outs are also possible.

## **VOYAGE INVOICING /Dr Note/Cr Note**

VOYAGE will finally help you prepare final invoices for the file , do the taxation accordingly , generate debit notes , credit notes for settlement with agents and hotels. For reporting purpose you can conclude

- Total Invoices Generated
- Revenue from invoices
- Outstanding Revenue agent wise.
- Total Debit notes Generated
- Total credit notes generated.

## **PRINT BOX**

VOYAGE is intelligently equipped with powerful features, which would allow you to print various items like

- Masters
- Mailing Labels
- Tour Register
- Tour List
- Tour Card
- Transport Chart
- Pax Details (Hotel, Passport, visa details.)
- Itinerary info
- Agents, Hotels Addresses
- Vouchers (Hotel , Agent, Meal)
- Flight, Train Booking chart

## **VOYAGE SECURITY**

It's a very powerful means of implementing security. VOYAGE understands the importance of critical and confidential data of any institution, thus VOYAGE has been designed in such a way that administrator can create new user accounts and grant permissions (menu options) to users, revoke them when required .

So the access to the system becomes selective .Operations staff can not (if desired ) get to see MIS reports or any other sensitive information.

## **VOYAGE REQUIREMENTS**

VOYAGE is an easy to install and maintain system.

HARDWARE REQUIREMENT: Intel X86, Printer as per your requirements.

(Preferably Pentium III or Greater 128 MB RAM)

SOFTWARE REQUIREMENT: WIN 9 xs, WIN 2K, WIN NT.

*Note: This document here by illustrates the various features of VOYAGE objectively. Please feel free to inquire and clarify your Queries.*